

SUCCESS STORY

LEGAL INDUSTRY: DAAS, DRAAS AND IAAS



THE LAW FIRM NOW CONFIDENTIALLY STORES ALL CLIENT DATA IN OUR SECURE VIRTUAL ENVIRONMENT.

Headquartered in Charleston, SC, this civil litigation law firm thrives on fighting for their clients. Their experience lies in working with individuals and institutions large and small throughout the Southeast.

One of the firm's focus practice areas is technology & internet law. Their specialists deal with all issues relating to the internet and e-commerce, including domain name disputes, data protection and privacy, IP utilization, licensing and software development.

THEIR CHALLENGE

While the firm defends world-class technologies, their own aging infrastructure is causing a loss of productivity. They require a secure, reliable and scalable infrastructure to handle large amounts of data and high volumes of traffic. With electronic discovery and litigations, they need to be prepared for unexpected spikes in usage.

The firm wants to ensure attorneys are able to access client files, legal research and other critical information and systems from anywhere at any time. As with any law firm, they want to eliminate scenarios that would cause attorneys to be non-billable due to an IT outage.

THEIR SOLUTION

Their overall need is to protect the security of their clients and reduce the risk of a data breach. Since they defend companies that have dealt with issues involving hackers, breaches and more, it would be damaging for the firm to be a victim of the same. The firm's technology department is extremely risk averse and considers the security of their clients and the firm above everything else.

OUR SOLUTION

During the trial period, the law firm realized they could confidentially store all client data in a secure, virtual environment.

Users could easily access applications through any device – laptops, smartphones and tablets. The virtual environment worked with locally attached printers and scanners and could be centrally managed.

IMPLEMENTATION

Our compliance certifications and infrastructure assure the highest level of security and compliance. After a successful trial period that met and exceeded all of IT's security rules and regulations, the firm worked with their reseller to begin transitioning their data to our secure cloud.

The IT department implemented our Desktop as a Service (DaaS) which allowed associates to bring their own device and still be able to securely access all client data from anywhere. Through our redundant data centers, the law firm successfully backed up their infrastructure to the cloud. As an added bonus, this covered their compliance requirements for a second disaster recovery site.

THEIR RESULTS

- Infrastructure as a Service (IaaS) meets and exceeds all of IT's security rules and regulations.
- Desktop as a Service (DaaS) allows the firm to implement a Bring Your Own Device (BYOD) policy and grants secure access to client data from across the globe.
- Disaster Recovery as a Service (DRaaS) helps the firm meet compliance requirements and back up their infrastructure to the cloud.